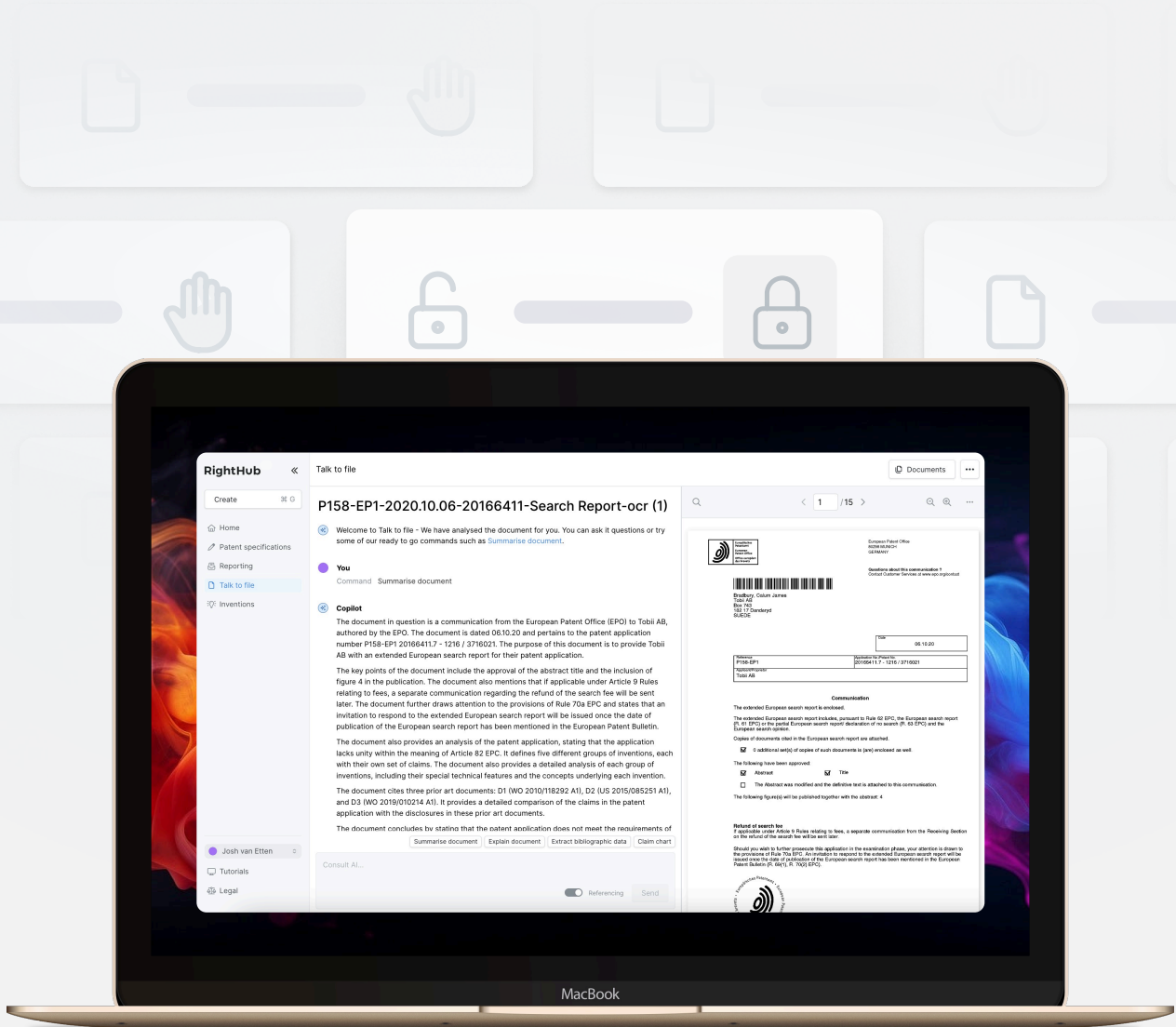


RightHub



Committed to Data
Security & Privacy



RightHub: Committed to Data Security and Privacy

At RightHub, we prioritize the safety and privacy of our clients' data. We understand the importance of protecting sensitive information and have implemented robust measures to ensure the highest level of data security.

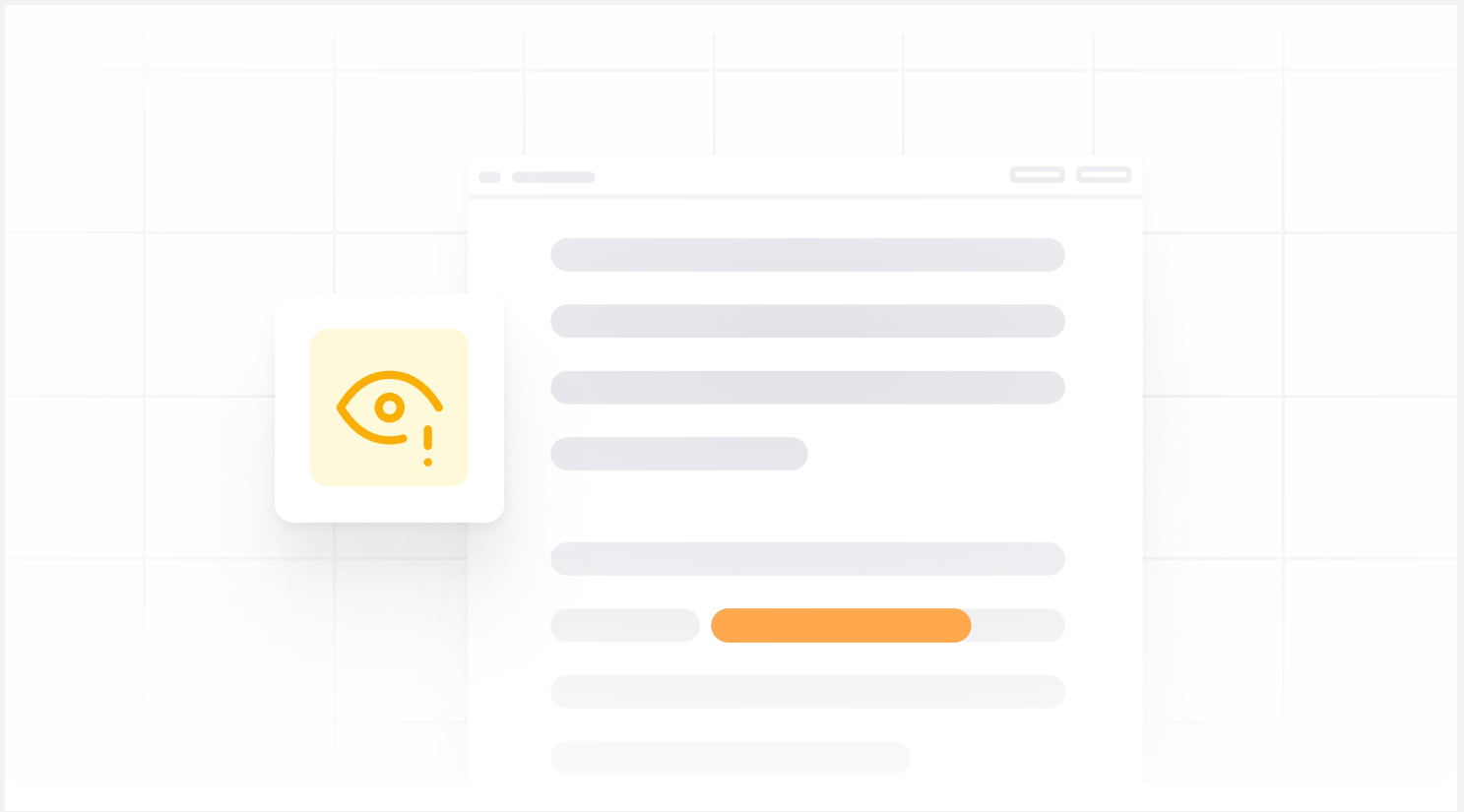
Zero Data Retention (ZDR)

RightHub is dedicated to maintaining the highest standards of data privacy and security through a collaborative Zero Data Retention (ZDR) approach with its trusted third-party Large Language Model (LLM) providers, including OpenAI. This partnership ensures that data (prompts) sent to or from the models via encrypted API is handled securely, processed solely to generate responses, and, whenever possible, not stored or retained after processing.

Data is deleted immediately after use, providing an additional layer of confidentiality.

The ZDR policy aligns with GDPR principles by minimizing data processing and safeguarding user privacy at every stage. Additionally, this collaboration ensures that no customer data is used to train or enhance third-party LLMs. RightHub works closely with providers who share our commitment to strict enterprise-grade security measures and compliance with data protection regulations.

By fostering strong partnerships and adhering to Zero Data Retention practices, RightHub provides its users with confidence that their interactions remain secure, transient, and private.



Data Storage and Retention

We store personal data only when legally permitted and necessary for the purposes for which it was collected. Our data retention policies are designed to minimize the storage of personal information while meeting our legal obligations. Your data that is uploaded to the RightHub portal is only visible to you, and we at RightHub cannot access or view this data.

Data Security Measures

RightHub takes all reasonable and appropriate security measures to protect our customers from unauthorized access, alteration, disclosure, or destruction of personal data. We employ state-of-the-art encryption, firewalls, secure facilities, and access rights systems to safeguard your information. In the unlikely event of a security breach, we will promptly inform you and take immediate action to mitigate any potential negative effects on your privacy.

Secure Data Processing

Your documents are processed on our secure Google Cloud servers located in the EU. All data transfers are conducted using encrypted formats to ensure the highest level of protection. API calls between RightHub and any language model providers we use are secure and encrypted, ensuring the confidentiality and integrity of your data throughout the processing pipeline.

No Large Language Model Training

At RightHub, we do not allow your data to be used to train any models or by our providers. We respect the confidentiality of your information and do not share or disclose the contents of your documents, input, or any generated output with third parties, except for the necessary processing on Google Cloud and encrypted API calls as described under "Secure Data Processing."

Enterprise API Connections

We utilize secure Enterprise API connections to interact with leading language model providers. These connections are designed to be safe, encrypted, and reliable, ensuring that your data is protected throughout the process. By leveraging these trusted APIs and implementing robust encryption measures, we can deliver high-quality results while maintaining the integrity and confidentiality of your information.

Commitment to Privacy

RightHub is fully committed to protecting your privacy. We do not share the information we collect with third-party companies and will only disclose data when legally required or to enforce our Terms of Service. We may publicize your company as a RightHub customer, but only with your prior, express, and explicit consent.



Data Deletion

You have the right to request the complete deletion of your data at any time. Simply visit our contact page or send an email to our dedicated privacy team at help@righthub.com, and we will promptly remove all information associated with your account.

ISO 27001 Certification

RightHub is fully certified and compliant with the ISO 27001:2022 standards, demonstrating our commitment to keeping your information safe. This certification underscores our dedication to maintaining the highest level of data security and privacy.

Prioritizing Your Data Safety

At RightHub, we understand the trust you place in us when sharing your valuable data. We are committed to upholding that trust by implementing the most stringent security measures, adhering to best practices in data privacy, and leveraging secure, encrypted Enterprise API connections. Your data safety is our top priority, and we will continue to invest in the latest technologies and processes to ensure the protection of your information.

RightHub